



United States Department of Agriculture  
Animal and Plant Health Inspection Service

AC-26a <sup>HACKWORTH</sup>  
2465 cust\_id  
120313 insp\_id  
7385 site\_id

**INSPECTION REPORT**

VIRGINIA ZOOLOGICAL PARK

Customer ID: 2465

Certificate: 52-C-0037

3500 GRANBY ST.  
NORFOLK, VA 23504

Site: 001

VIRGINIA ZOOLOGICAL PARK

Inspection

Type: ROUTINE INSPECTION

Date: JUN-02-2003

No non-compliant items noted, this inspection.

Prepared By:

DORIS HACKWORTH, D. V. M. , USDA, APHIS, Animal Care

Date:

JUN-02-2003

Title: VETERINARY MEDICAL OFFICER , Inspector ID: 2029

Received By:

LOUISE HILL

Date:

JUN-04-2003

Title: CURATOR



United States Department of Agriculture  
Animal and Plant Health Inspection Service

AC-26a DHACKWORTH  
2465 cust\_id  
120492 insp\_id  
7385 site\_id

**INSPECTION REPORT**

**VIRGINIA ZOOLOGICAL PARK**

Customer ID: 2465  
Certificate: 52-C-0037

3500 GRANBY ST.  
NORFOLK, VA 23504

Site: 001  
VIRGINIA ZOOLOGICAL PARK

Inspection  
Type: ROUTINE INSPECTION  
Date: JUL-07-2004

**2.40**

**ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

Each exhibitor shall establish and maintain a program of adequate veterinary care that includes the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries.

There were numerous outdated drugs in the veterinary clinic, including injectable gentomycin, sodium chloride diluent, various eyedrops and ointments, and others. Current standards of practice dictate that no expired materials be used. The drug inventory needs to be checked on a routine basis and expired materials discarded or separated from non-expired inventory.

Correct by 15 July 2004

**3.127 ( d )**

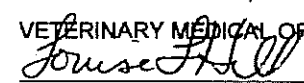
**FACILITIES, OUTDOOR.**

The perimeter fence must be constructed so that it protects the animals in the facility by restricting animals and unauthorized persons from going through it or under it and having contact with the animals in the facility, and so that it can function as a secondary containment system for the animals in the facility.

There are gaps between the bottom of the perimeter fence and the ground. Two gaps are behind the holding area (these were repaired during the inspection) and one is under the gate behind the bison enclosure. There is evidence that small animals have been entering the property. This has the potential to subject the zoo animals to diseases such as rabies. All areas of the perimeter fence should be checked on a routine basis and repairs made as needed. Correct by: 22 July 04

Prepared By:   
DORIS HACKWORTH, D V M , USDA, APHIS, Animal Care

Date:  
JUL-07-2004

Title: VETERINARY MEDICAL OFFICER , Inspector ID: 2029  
Received By:   
Louise Hill

Date:



United States Department of Agriculture  
Animal and Plant Health Inspection Service

**INSPECTION REPORT**

HACKWORTH  
2465 cust\_id AC-26a  
120504 Insp\_id  
31704 site\_id

**VIRGINIA ZOOLOGICAL PARK**

**Customer ID: 2465**  
**Certificate: 52-C-0037**

**3500 GRANBY ST.**  
**NORFOLK, VA 23504**

**Site: TRA**  
**VIRGINIA ZOOLOGICAL PARK**

**Inspection**  
**Type: ROUTINE INSPECTION**  
**Date: JUL-29-2004**

This inspection was conducted at the East Suffolk Public Library in Suffolk, VA.  
The following regulated animals were present: 1 armadillo, 1 fennec fox, 1 prehensile tail porcupine.

The following zoo personnel were present:

Gail Lumadue, Staff  
Margie Gomez, docent  
Jan Anten, docent  
Sally Harrison, docent

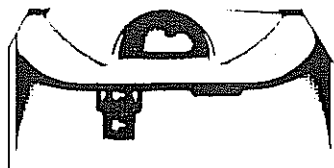
No non-compliant items were noted.

**Prepared By:** \_\_\_\_\_  
DORIS HACKWORTH, D V M , USDA, APHIS, Animal Care  
**Title:** VETERINARY MEDICAL OFFICER , Inspector ID: 2029

**Date:**  
AUG-03-2004

**Received By:** \_\_\_\_\_  
Louise Hill  
**Title:** CURATOR

**Date:**  
AUG-03-2004





United States Department of Agriculture  
Animal and Plant Health Inspection Service



AC-26a <sup>DHACKWORTH</sup>  
2465 oust\_id  
120541 insp\_id  
7385 site\_id

VIRGINIA ZOOLOGICAL PARK

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3500 GRANBY ST.  
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VIRGINIA ZOOLOGICAL PARK

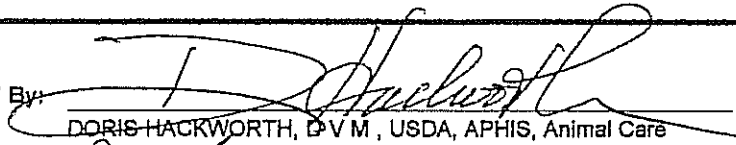
Inspection

Type: ROUTINE INSPECTION

Date: NOV-09-2004

This inspection was focused on the Africa exhibit only. There were no non-compliant items noted.

Prepared By:

  
DORIS HACKWORTH, DVM, USDA, APHIS, Animal Care

Date:

NOV-09-2004

Title: VETERINARY MEDICAL OFFICER, Inspector ID: 2029

Received By:

  
Joe Roman

Date:

NOV-09-2004

Title: CURATOR



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VIRGINIA ZOOLOGICAL PARK

Inspection

Type: ROUTINE INSPECTION

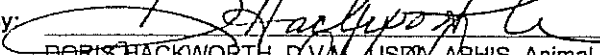
Date: SEP-14-2005

3.75 ( c ) ( 3 )

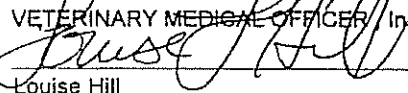
**HOUSING FACILITIES, GENERAL.**

SURFACES-CLEANING. " All (other)surfaces of housing facilities must be cleaned and sanitized when necessary to satisfy generally accepted husbandry standards and practices."

\*\*\*Cabinets, shelves and other surfaces in the main food prep area require cleaning. There is a build-up of waste material, grime, debris, etc. under equipment (microwave), in places that are often handled such as edges of cabinets, and areas that are hard to clean such as shelves filled with stored materials. Regular cleaning of food prep areas reduces disease hazards and promotes good husbandry practices. The area needs to be cleaned and then maintained on a routine basis. A cleaning schedule is recommended. Correct by 30 Sept 05

Prepared By:   
BORIS HACKWORTH, D.V.M., USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER / Inspector ID: 2029

Received By:   
Louise Hill

Title: CURATOR

Date:  
SEP-14-2005

Date:  
SEP-14-2005



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Animal and Plant Health Inspection Service



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VIRGINIA ZOOLOGICAL PARK

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Certificate: 52-C-0037

3500 GRANBY ST.  
NORFOLK, VA 23504

Site: 001  
VIRGINIA ZOOLOGICAL PARK

Inspection  
Type: ROUTINE INSPECTION  
Date: APR-11-2006

No non-compliant items noted this inspection.

Prepared By: *Doris Hackworth*  
DORIS HACKWORTH, D V M , USDA, APHIS, Animal Care

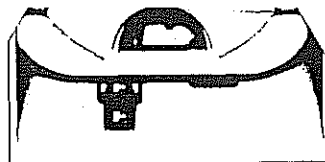
Title: VETERINARY MEDICAL OFFICER , Inspector ID: 2029

Date:  
APR-11-2006

Received By: *Louise Hill*  
Louise Hill

Title: CURATOR

Date:  
APR-11-2006





United States Department of Agriculture  
Animal and Plant Health Inspection Service

AC-26a

DBACKWORTH

**INSPECTION REPORT**

2465 cust\_id  
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**VIRGINIA ZOOLOGICAL PARK**

Customer ID: 2465  
Certificate: 52-C-0037

3500 GRANBY ST.  
NORFOLK, VA 23504

Site: 001  
VIRGINIA ZOOLOGICAL PARK

Inspection  
Type: ROUTINE INSPECTION  
Date: APR-25-2006

**3.125 ( a )  
FACILITIES, GENERAL.**

"The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals."

\*\*\*The barrier moat surrounding the African hoofstock exhibits appears to have been involved in animal deaths on three separate occasions since 2004. A gazelle born after hours was found dead in the moat the following morning. A rhino fell or ran into the moat and drowned. Most recently, a two year old zebra was found dead in the moat with an undetermined cause of death. Steps must be taken to remove the moat as a hazard to the animals contained by it. There are many ways in which this can be accomplished, including combinations of modifications to structure, and or changes to methods of housing. Correct within 60 days.

**3.133  
SEPARATION.**

"Animals housed in the same primary enclosure must be compatible."

\*\*\*There is evidence of a compatability problem between the zebras and rhinos which share an outdoor primary enclosure. A previous rhino death occurred during an incident in which the stallion zebra was observed chasing the rhino. The rhino fell or ran into the barrier moat and drowned.

Recently, one of the rhinos and both zebras (the stallion has been removed from the herd) were observed running around the yard. It is possible the rhino was chasing them. When the zebras attempted to run past the rhino, the youngest zebra fell or ran into the moat. The zebra was able to escape the moat with minor abrasions. After this incident, the same zebra was often observed pacing at the edge of the moat

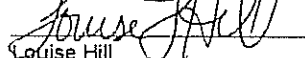
Negative interaction between the rhinos and zebras has caused injury or death on two occasions and must not be allowed to occur again. The only sure way to prevent this is to completely separate the two species so that physical contact is not possible. This may be accomplished in several different ways, including but not limited to separating the primary enclosure, rotating the species through the public area, maintaining only one of the two species, or housing the two species in separate primary enclosures. This separation must occur within 30 days.

NOTE: This was a focused inspection and included only the rhino/zebra exhibit.

Prepared By:   
DORIS HACKWORTH D.V.M., USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER, Inspector ID: 2029

Date:  
APR-25-2006

Received By:   
Louise Hill

Title: CURATOR

Date:  
APR-25-2006



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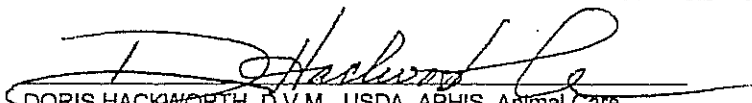
Inspection

Type: ROUTINE INSPECTION

Date: JUN-19-2007

No non-compliant items noted this inspection.

Prepared By:

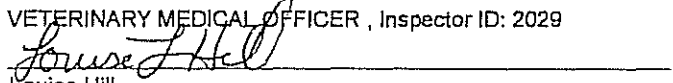
  
DORIS HACKWORTH, D V M , USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER , Inspector ID: 2029

Date:

JUN-19-2007

Received By:

  
Louise Hill

Title: CURATOR

Date:

JUN-19-2007

## **USDA Reports with Deficiencies**

### **July 7, 2004 Routine Inspection**

**2.40** – Numerous expired drugs were found in the clinic cabinets.

July 14, 2004 - All expired drugs were discarded or separated from the main clinic drugs with the week.

**3.127** – Gaps found in a couple locations at the bottom of the perimeter fence.

July 7, 2004 - The two gaps found near the holding building were repaired while inspector was on site. The remaining holes were repaired before zoo closed that day.

### **September 14, 2005 Routine Inspection**

**3.75** – Cabinets, shelves and other surfaces in the Zoo Kitchen require cleaning.

Sept 25, 2005 - Keeper staff removed all items from the shelves, cabinets and drawers and cleaned the entire room including ceiling, walls, floors, etc with a strong cleaner that removed grease and grime. Maintenance came in the next day and painted entire kitchen.

### **April 25, 2006 Routine Inspection**

**3.125a** – The barrier moat surrounding the Hoofstock exhibits appears to have been involved in three animal deaths. It was requested we remove the moat as a hazard.

We were given 60 days for compliance.

The moat level was dropped and modifications were made to the moat wall by placing a series of beams forming steps that were bolted to the existing wall. This allows the animals a more significant surface to use to get out of the water.

**3.133** – They felt there was a compatibility problem between the zebras and rhinos. We separated the rhinos and zebras.