



Bonnie Vevang  
USDA Accounts Receivable Team  
Butler Sq., 5<sup>th</sup> Floor  
100 N. Sixth St.  
Minneapolis, MN 55403

July 12, 2000

Dear Ms. Vevang,

As you requested, I am writing a letter to give permission to consolidate the accounts for the Milwaukee County Zoo. In the future, I anticipate that most of the charges will be paid for by credit card by either me or by Dr. Vickie Clyde, my associate. Given this, and the historical problems getting our main accounts payable office to forward bills to us in a timely fashion, I think that it would be best if all invoices and statements are sent directly to the zoo at:

Milwaukee County Zoo  
10001 W. Blue Mound Rd.  
Milwaukee, WI 53226  
ATTN: Dr. Roberta Wallace

I believe that the account number designated for this address is #342730833. Please verify that this account is identical in every other way to the other account that we have (#342719210). If there are differences in what these accounts are for, services covered, etc., I will need to know this to make sure that all are needs are covered. If the accounts are exact duplicates, then canceling the other one should not be a problem.

Sorry this letter came so late. I didn't realize I had a deadline for sending it.

In the future, when we pay by credit card, how is that done? Do we submit our credit card number at the time of sample submission, or when the service provided has been rendered? How would I pay for a permit renewal (send the card number with the renewal application)? I want to make sure things are done correctly so that our account is not in fall in arrears.

Thanks again.

Sincerely yours,

A handwritten signature in dark ink that reads "Roberta S. Wallace, DVM". The signature is written in a cursive style.

Dr. Roberta Wallace

# MILWAUKEE COUNTY ZOO HOSPITAL

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## FACSIMILE TRANSMITTAL SHEET

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TO: Bonnie Nevans FROM: Dr. Robert Wallaw

DATE: 12-July, 00

FAX NUMBER: (414) 256-2522

PHONE NUMBER: (414) 256-5441

TOTAL NO. OF PAGES, INCLUDING COVER:

2

URGENT     FOR REVIEW     PLEASE COMMENT     PLEASE REPLY     PLEASE RECYCLE

NOTES/COMMENTS:

Here is the letter for consolidating the zoo's 2 accounts.  
Thanks Robert.

P.S. I guess my other question is - are there any  
other county departments that use the other  
account # (342719210 at 901 N. 9th St?) If so,  
that account must stay open for them. The zoo alone  
would use the other account #.

Robert

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11060 WEST BLUE MOUND ROAD  
MILWAUKEE, WI 53226



E-mailed to Jan Refert. By accepting the e-mail, it was considered "signed"

United States Department of Agriculture  
Animal and Plant Health Inspection Service

DBARKSDALE

2330 cust\_id

226074 insp\_id

7117 site\_id

**INSPECTION REPORT**

MILWAUKEE, COUNTY OF  
MILWAUKEE COUNTY ZOO  
GARDENS

10001 W. BLUEMOUND ROAD  
MILWAUKEE, WI 53226

Customer ID: 2330

Certificate: 35-C-0020

Site: 001

MILWAUKEE COUNTY ZOO

Inspection

Type: ROUTINE INSPECTION

Date: OCT-09-2003

**2.40 ( b ) ( 5 )**

**ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

.....(b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:.....  
..... (5) Adequate pre-procedural and post-procedural care in accordance with established veterinary medical and nursing procedures.....

\*\*Expired medications were found during the inspection in the following areas: kitchen in the Great Ape facility, Orangutan food preparation area, Animal Hospital. Use of expired medicines is not an acceptable veterinary practice as set forth by the regulations.

Correct by October 9, 2003

**3.75 ( a )**

**3.75 ( c ) ( 1 ) ( ii )**

**3.75 ( c ) ( 2 )**

**HOUSING FACILITIES, GENERAL.**

.....(a) Structure: construction. Housing facilities for nonhuman primates must be designed and constructed so that they are structurally sound for the species of nonhuman primates housed in them. They must be kept in good repair, and they must protect the animals from injury, contain the animals securely, and restrict other animals from entering.....

\*\*The door to the gorilla quarantine room was broken and had to be forceably opened.

Correct by October 14, 2003

Prepared By:

DAWN BARKSDALE, D V M , USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER , Inspector ID: 1062

Date:

OCT-09-2003

Received By:

JAN REFERT

Title: CURATOR PRIMATES/SMALL MAMMALS

Date:

OCT-09-2003



**INSPECTION REPORT**

(1) General requirements. The surfaces of housing facilities -- including perches, shelves, swings, boxes, houses, dens, and other furniture-type fixtures or objects within the facility -- must be constructed in a manner and made of materials that allow them to be readily cleaned and sanitized, or removed or replaced when worn or soiled. Furniture-type fixtures or objects must be sturdily constructed and must be strong enough to provide for the safe activity and welfare of nonhuman primates. Floors may be made of dirt, absorbent bedding, sand, gravel, grass, or other similar material that can be readily cleaned, or can be removed or replaced whenever cleaning does not eliminate odors, diseases, pests, insects, or vermin. Any surfaces that come in contact with nonhuman primates must:.....

.....(ii) Be free of jagged edges or sharp points that might injure the animals.....

\*\*Spider monkey holding cage 1 has a cracked tile over the access door; holding cage 2 over left access door missing and broken tiles with jagged edges, right door has cracked tile above it.

Siamang 3rd holding cage has broken tile over access door.

The areas which contain broken and missing tiles need to be repaired in order to protect the animals from injury. Eleven animals affected.

Correct by October 15, 2003

..... (2) Maintenance and replacement of surfaces. All surfaces must be maintained on a regular basis. Surfaces of housing facilities -- including houses, dens, and other furniture-type fixtures and objects within the facility -- that cannot be readily cleaned and sanitized, must be replaced when worn or soiled.....

\*\*In the mandrill holding area, the 3rd cage contains a 2 ply plexiglas pane which has a buildup of a red substance where the laminate between the panes has loosened along the bottom and sides.

The middle orangutan enclosure middle plexiglas panel contains a buildup of a red substance between the panels where the laminate appears to have loosened. The plexiglas needs to be either repaired or replaced in order to promote proper sanitation and inhibit bacterial growth. Five animals affected.

Correct by November 9, 2003

**3.125 ( a )**

**3.125 ( c ) REPEAT NCI**

**FACILITIES, GENERAL.**

.....(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.....

In the quarantine deer barn east holding area, there are two holes in the roof. The structure should be kept in good repair to provide adequate shelter for any animal held in this area. No animals affected.

**Prepared By:** \_\_\_\_\_  
DAWN BARKSDALE, D V M , USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL OFFICER , Inspector ID: 1062

**Date:**  
OCT-09-2003

**Received By:** \_\_\_\_\_  
JAN REFERT

**Title:** CURATOR PRIMATES/SMALL MAMMALS

**Date:**  
OCT-09-2003



**INSPECTION REPORT**

Correct by December 8, 2003

.....(c) Storage. Supplies of food and bedding shall be stored in facilities which adequately protect such supplies against deterioration, molding, or contamination by vermin. Refrigeration shall be provided for supplies of perishable food.....

\*\* Cooler two in the Commissary has a considerable amount of chipped and peeling paint on the left vertical beam and walls upon entering the cooler. There were open boxes of food directly underneath the peeling paint which could result in contamination of the product. There is a considerable amount of rust on the ceiling above and on the condensing unit. This condensing unit should be removed or replaced and the ceiling cleared of the rust. The beam and walls that have either chipped or peeling paint should be either repainted or covered with a material that will not peel. No animals involved.

Correct by December 9, 2003

**3.131 ( c ) REPEAT NCI  
SANITATION.**

In the display enclosure which houses the fruit bats, the right wall at the middle one third of the wall has peeling and chipped paint. Immediately above the rock formation on the wall and at the display entrance door, the wall between the rock formation and the door have chipped and peeling paint. In the display enclosure housing the Cotton-Headed Tamarins, there is chipped and peeling paint along the vertical beam, over the north access door and the window at the back of the display. The small mammal curator indicated these areas had been previously repaired. The display enclosure which houses the Black/White Ruffed Lemurs has chipped and peeling paint along the vertical beam as well as exposed plaster. In the display enclosure housing the Kangaroos, there is a wide area of peeling paint along the west wall. The middle orangutan enclosure backside of window panel contains peeling paint. In the display enclosure containing the Colobus monkeys at the northwest corner of the exhibit at the upper of the wall contains peeling paint and fecal material. The display enclosure housing the Diana Monkeys north and south holding cages contains an enrichment apparatus with chipped and peeling paint. In the display enclosure containing the Two-toed Sloths chipped and peeling paint was noted above the access door. The display enclosure housing the Golden Tamarins has chipped and peeling paint along the support beams at the top of the enclosure. In the Macaque Island enclosure 1, peeling paint under the window between the two enclosure areas. In the basement area leading out to Macaque Island, there is peeling paint along the bottom portion of the walls leading to the outside area and on the vertical wall alongside the ladder leading to the upper floor. The surfaces must either be scraped and painted or covered with a material that will not inhibit proper sanitation and promote bacterial growth. One hundred and fifty-seven animals affected.

Correct by May 8, 2004

In the Caribou barn behind the refrigerator area, there were rodent droppings noted. Though there is a rodent trap and service that comes to empty the traps, the droppings should be cleaned as needed.

Correct by October 9, 2003

In the Elephant hay storage area, excess cobwebs have built up in the corners, above the door and on the ceiling. Cobwebs can harbor pests and interfere with adequated cleaning of the area. The cobwebs should be removed and the areas cleaned. Two animals affected.

Correct by October 9, 2003

**Prepared By:** \_\_\_\_\_  
DAWN BARKSDALE, D V M , USDA, APHIS, Animal Care

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**Date:**  
OCT-09-2003

**Received By:** \_\_\_\_\_  
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**Date:**  
OCT-09-2003



**INSPECTION REPORT**

This inspection was conducted on October 8 and 9, 2003. The exit interview was conducted on October 9, 2003.

This inspection was conducted in the presence of Jan Rafert, Curator of Primates/Small Mammals and Dawn Barksdale VMO/APHIS/WI.

Animal Inventory: 06 Western Lowland Gorillas; 18 Pygmy Chimpanzees; 03 Mandrills; 05 Golden-Lioned Tamarin; 07 Spider Monkeys; 02 Orangutans; 02 Cercopithecus diana diana; 04 Siamongs; 06 Colobus Monkeys; 26 Japanes Macaques; 02 Golden-headed Tamarins; 86 Straw-colored Fruit Bats; 02 Meerkats; 02 Dwarf Mongoose; 02 Cotton-top Tamarins; 02 Two-toed Sloth; 02 Tayra; 02 Ring-tailed Lemurs; 02 Black and White Ruffed Lemurs; 03 Goeldi's Monkeys 01 Acouchi; 02 North American River Otters; 28 Ruwenzori Mountain Fruit Bats; 11 Vampire Bats; 01 Fennec Fox; 02 Lemurine Douroucoul; 01 Black-footed Cat; 03 Springhaas; 01 Galago; 01 Masked Palm Civet; 01 Prehensile-tailed Porcupine; 01 Larger Mountain Chevrotain; 02 Sugar Gliders; 01 Kinkajou; 02 Fat-tailed Dwarf Lemur; 03 Caribou; 05 Grizzly Bears; 04 North American Elk; 02 Black Bears; 19 Prarire Dogs; 01 Polar Bear; 02 California Sea Lion; 01 Harbor Seal; 08 Dall Sheep; 02 North American Porcupine; 03 Alaskan Brown Bear; 03 Moose; 02 Mule Deer; 05 Wolves; 01 Koala; 03 Tree Kangaroos; 08 Kangaroos; 02 African Elephants; 02 Wart hogs; 02 Hippopotamus; 02 Bongos; 03 Giraffe; 03 Black Rhinoceros; 01 Malayan Tapir; 03 Baird's Tapir; 02 Himalayan Black Bear; 03 Cheetahs; 03 Caracals; 02 Spotted Hyenas; 01 Lion; 04 Snow Leopard; 01 Capybara; 02 Siberian Tiger; 02 Cougar; 05 Common Eland; 04 Impala; 03 Thompson's Gazelle; 02 Zebras; 03 Alpacas; 04 Bacterin Camel; 02 Red Pandas; 02 Woodchucks; 02 Opposum; 02 Guinea Pigs

Prepared By: \_\_\_\_\_  
 DAWN BARKSDALE, D V M , USDA, APHIS, Animal Care  
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