



**INSPECTION REPORT**

**CITY OF GREENVILLE  
GREENVILLE ZOO**

**Customer ID: 3273  
Certificate: 56-C-0009**

**150 CLEVELAND PARK DR.  
GREENVILLE, SC 29601**

**Site: 001  
GREENVILLE ZOO**

**Inspection  
Type: ROUTINE INSPECTION  
Date: AUG-28-2007**

**2.40 ( a ) ( 1 )**

**ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

Section 2.40(a)(1) states "Attending veterinarian and adequate veterinary care: Each exhibitor shall employ an attending veterinarian under formal arrangements. In the case of a part-time attending veterinarian or consultant arrangements, the formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the premises of the exhibitor."

The current written Program of Veterinary Care is incomplete. The frequency of regularly scheduled visits needs to be stated. The euthanasia sections need to actually state the methods of euthanasia approved for use, not just say "by veterinarian or licensee under veterinary direction." Section IV needs to list the warm blooded species present. To be corrected by 10-1-07.

**3.81 ( b )**

**REPEAT NCI**

**ENVIRONMENT ENHANCEMENT TO PROMOTE PSYCHOLOGICAL WELL-BEING.**

Section 3.81(b) states "3.81 Environment enhancement to promote psychological well-being. Exhibitors must develop, document, and follow an appropriate plan for environment enhancement adequate to promote the psychological well-being of nonhuman primates. The plan must be in accordance with the currently accepted professional standards as cited in appropriate professional journals or reference guides, and as directed by the attending veterinarian.

The plan, at a minimum, must address environmental enrichment. The physical environment in the primary enclosures must be enriched by providing means of expressing noninjurious species-typical activities. Species differences should be considered when determining the type or methods of enrichment. Examples of environmental enrichments include providing perches, swings, mirrors, and other increased cage complexities; providing objects to manipulate; varied food items; using foraging or task-oriented feeding methods; and providing interaction with the care giver or other familiar and knowledgeable person consistent with personnel safety precautions."

This item was cited 9 months ago and some changes were made by the assistant director, but he is no longer here. There is a new assistant director and a new general curator, positions which were empty for several months. No new or updated enrichment plan was found besides the one dated 2003. Besides for the orangutans, no browse, feeding tubes or other enrichment devices were seen in any other non-human primate enclosures. The keeper log books do show some food enrichment being given to the tamarins and squirrel monkeys, but there is no indication any enrichment items or methods are being provided for the spider monkeys, lemurs, and colobus. The animal caretakers have no set schedule of providing enrichment and it is all caretaker decision dependent. The caretakers need to be provided more guidance and a plan implemented and followed to assure regular and consistent environmental enrichment is provided all non-human primates.

Prepared By: Lisa K Macelderry, DVM  
LISA MACELDERRY, D V M , USDA, APHIS, Animal Care  
Title: VETERINARY MEDICAL OFFICER , Inspector ID: 1055  
Received By: Jeff Bullock  
JEFF BULLOCK  
Title: ASSISTANT ZOO ADMINISTRATOR

Date:  
AUG-28-2007  
Date:  
AUG-28-2007



City Manager's Office

July 11, 2008

In Defense of Animals  
Attn: Melissa Gonzalez  
Program Associate  
3010 Kerner Blvd  
San Rafael, CA 94901

RE: Freedom of Information Act Request

Dear Ms. Gonzalez:

Please accept this as a response to your Freedom of Information Act Request for the following records for the period July 1, 2007 through present:

- a) Copies of all medical records for elephants currently or formerly held by the Greenville Zoo including elephant profiles, clinical veterinary records, specimen reports, ISIS Med Arks reports and behavioral profiles.
- b) Copies of USDA Inspection Reports for the Zoo.
- c) The Zoo's most recent AZA "Final Report of the Visiting Committee to the Accreditation Commission" and any zoo response to it.
- d) Copy of the Zoo's Elephant Management handbook/Protocol/Husbandry guide/manual.

City copies are charged at a rate of \$0.25 per page. City research time is charged at \$15.00 per hour. Pursuant to your request we have copied 52 pages that are responsive to your request for a total of \$13.00. It took approximately 1 hour to compile this information for a total of \$15.00. Please make your check payable to the City of Greenville for \$28.00 and same shall be provided you. Items c and d have previously been provided to you, therefore we have not included with this information.

Should you have any questions, please do not hesitate to phone Executive Assistant, Cynthia Vilardo at (864) 467-5700.

Sincerely,

John F. Castile  
Deputy City Manager