

8 May 2001

USDA APHIS Animal Care  
PO Box 915004  
Fort Worth TX 76115

Dear Sir:

The Dickerson Park Zoo was inspected by Rodney Walker and Dr. Slauter on 26 April 2001 and non-compliant items were listed on the report.

This letter is to request an extension of the 26 June deadline to repair the ceiling in the elephant and giraffe barn. The first step of this process is to have a commercial roof coating applied over the existing sheet metal roof. This will take some time to accomplish. Funding must be secured, specifications written and sent out for bids, and so on, as typical in government purchasing procedures. Secondly, it may require additional work inside the building to repair insulation that is currently loose. The best method for this has not yet been determined.

Thank you for your consideration.

Sincerely,

Mike Crocker  
Zoo Superintendent

MC/tr



18-Sept-2001

United States  
Department of  
Agriculture

Marketing and  
Regulatory  
Programs

Animal and Plant  
Health Inspection  
Service

Animal Care  
Western Region  
PO Box 915004  
Ft. Worth, TX  
76115-9104

MIKE CROCKER  
DICKERSON PARK ZOO  
3043 N FORT  
SPRINGFIELD MO 65803

Lic #: 43-C-0026

Dear Mr. Crocker;

This letter is in response to your request for an additional extension to correct certain non-compliance items noted on the USDA inspection of 26-Apr-2001. In accordance with your request, an extension has been granted until 3-Dec-2001 for:

Section 3.131(c) - Housekeeping - repair or replacement of ceiling insulation.

Nevertheless, we hope that all items can be corrected as soon as possible. If there are further delays, please contact this office at (817) 885-6923.

Sincerely,

David Sabala, DVM  
Supervisory Animal Care Specialist  
Western Region

cc: Walker, ACI



Animal Care is a part of the Department of  
Agriculture's Animal and Plant Health Inspection Service.

An Equal Opportunity Provider and Employer



2-Aug-2001

United States  
Department of  
Agriculture

Marketing and  
Regulatory  
Programs

MIKE CROCKER  
DICKERSON PARK ZOO  
3043 N FORT  
SPRINGFIELD MO 65803

Animal and Plant  
Health Inspection  
Service

Animal Care  
Western Region  
PO Box 915004  
Ft. Worth, TX  
76115-9104

Lic #: 43-C-0026

Dear Mr. Crocker;

This letter is in response to your request for an extension to correct certain non-compliance items noted on the USDA inspection of 26-Apr-2001. In accordance with your request, an extension has been granted until 17-Sept-2001 for:

Section 3.131© - Housekeeping - repair or replacement of ceiling insulation.

Sorry for the delay as the request was misplaced. If not already completed, hopefully this will give the amount of time needed for completion.

Nevertheless, we hope that all items can be corrected as soon as possible. If there are further delays, please contact this office at (817) 885-6923.

Sincerely,

A handwritten signature in cursive script that reads "David Sabala DVM".

David Sabala, DVM  
Supervisory Animal Care Specialist  
Western Region

cc: Walker, ACI



**INSPECTION REPORT**

**SPRINGFIELD DICKERSON ZOO**

**Customer ID: 4303**

**Certificate: 43-C-0026**

**Site: 001**

**ATTN MICHAEL D CROCKER  
1923 N WELLER  
SPRINGFIELD, MO 65803**

**Inspection  
Type: ROUTINE INSPECTION  
Date: NOV-06-2001**

**2.40 ( b ) REPEAT NCI  
ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

2.40b - Exhibitors shall establish and maintain programs of adequate veterinary care for animals. Asian elephant " Dolly's " feet need attention as cuticles are rough and overgrown in some areas . Her right front foot has overgrown tissue between toes that needs to be trimmed. Also Asian elephant " Connie's " feet still has areas of rough and cracked cuticles that need to be trimmed. Our 4-26-01 inspection requested that Connie's feet for be given attention by 5-3-01. Zoo records indicate that footwork was done on Connie was done on Oct. 15, 2001. A better system for documenting foot care for elephants is needed at this zoo as assist in maintaining adequate foot care.

**3.125 ( a ) REPEAT NCI  
FACILITIES, GENERAL.**

Section 3.125(a) - Structural strength. Facilities must be constructed and maintained in such a manner as to protect the animals from injury and to contain the animals covered under Subpart F.  
In the north elephant barn the north door needs to have cylinder leak repaired so that it is not leaking oil on the inside of the door way.

In the pole barn there are 6 outside entry doors needs to be repaired where the wood is rotted & doors are coming apart.

The Cavy outdoor housing needs to have repaired done on the roof of the house it is starting to roft on the outside edges.

**3.127 ( c )  
FACILITIES, OUTDOOR.**

Section 3.127(c) - Drainage. A suitable method shall be provided to eliminate excess water for animals covered under Subpart F. The giraffe pen needs to have drainage work done so that the water does not stand and make mud holes . The water is green in color .  
Corrected by 12-20-01

**3.131 ( c ) REPEAT NCI**

**SANITATION - R.W  
HOUSEKEEPING**

Section 3.131(c) - Housekeeping. Premises for animals covered under Subpart F shall be kept clean and in good repair.

The elephant& giraffe barn needs to have the dirt , cobb webbs and hay cleaned off the south wall in the public viewing area.

**Prepared By:** Rodney Walker  
RODNEY WALKER, ACI , USDA, APHIS, Animal Care

**Date:**

**Title:** ANIMAL CARE INSPECTOR , Inspector ID: 4024

**Received By:** Off. Sign for Mike Crocker  
MICHAEL CROCKER

**Date:**

**Title:** SUPERINTENDENT OF DICKERSON ZOO

NOV-06-2001



**INSPECTION REPORT**

The inspection was conducted with DR. Slauter, Jeff Glaser and Mike Harmon.

Both elephant and giraffe barns is being worked on. They have a extension from the office for more time to do major repair on the roof and ceiling of the 2 buildings in the zoo.

Prepared By: *Rodney Walker*  
RODNEY WALKER, ACI , USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR , Inspector ID: 4024

Date:

Received By: *Jeff Glaser for Mike Crocker*  
MICHAEL CROCKER *Ken Harmon*

Title: SUPERINTENDENT OF DICKERSON ZOO

Date:  
NOV-06-2001



3043 North Fort • Springfield, MO 65803  
Phone (417) 833-1570 • Fax (417) 833-4459  
info@dickersonparkzoo.org • www.dickersonparkzoo.org

05 December 2001

David Sabala, DVM  
USDA APHIS, AC  
Western Region  
P. O. Box 915004  
Fort Worth, TX 76115-9104

Dear Dr. Sabala:

This letter is to request an additional extension to the 03 December 2001 deadline for repair/replacement of ceiling insulation listed in a 26 April 2001 USDA inspection.

The repair of the roof leaks, the first step of the repairs, has been accomplished. The final step, installation of new insulation with protective poultry netting, was to begin shortly. The City's purchasing department had issued a contract and the successful bidder failed to provide the required insurance certificates which has held everything up.

They hope to clear that up shortly or award to the other bidder. I believe they've allowed 2-3 weeks for the contractor to accomplish the work. In order for the work to proceed once the contract problems are resolved, the weather must be suitable so that the animals (elephants and giraffes) can be locked outside during the day, to allow the workers to accomplish it.

The weather here is currently unseasonably warm and nice but could change any time. That could conceivably delay the final work until spring.

I'm sorry to have to keep asking for extensions but these matters are out of my control. Thank you for your consideration.

Sincerely,

Mike Crocker  
Zoo Superintendent

Accredited Member



AMERICAN ZOO AND AQUARIUM  
ASSOCIATION

17 December 2001

David Sabala, DVM  
USDA APHIS, AC  
Western Region  
PO Box 915004  
Fort Worth, TX 76115-9104

Dear Dr. Sabala:

This letter is to request an extension to the 20 December 2001 deadline for correction of drainage problems in the giraffe yard as noted on the USDA inspection of 6 November 2001.

This work was scheduled with an outside contractor. Recent heavy rains have created saturated soil conditions in our area, making earth-moving work impossible and causing delays to contractors' schedules overall.

We need additional time so the contractor can reschedule our work and for ground conditions to become suitable. The contractor has indicated the soonest our work can be rescheduled is two weeks, and that will continue to be pushed further back if the ground doesn't dry out.

Thank you for your consideration.

Sincerely,

Mike Crocker  
Zoo Superintendent



27-Dec-2001

United States  
Department of  
Agriculture

Marketing and  
Regulatory  
Programs

Animal and Plant  
Health Inspection  
Service

Animal Care  
Western Region  
PO Box 915004  
Ft. Worth, TX  
76115-9104

SPRINGFIELD/DICKERSON ZOO  
3043 N FORT  
SPRINGFIELD MO 65803

Lic #: 43-C-0026

Dear Mr Crocker,

This letter is in response to your request for an additional extension to correct certain non-compliance items noted on the USDA inspection of 26-Apr-2001. In accordance with your request, an extension has been granted until 15-Feb-2002 for:

SECTION 3.131© Housekeeping - Replacement of ceiling insulation.

Nevertheless, we hope that all items can be corrected as soon as possible. If there are further delays, please contact this office at (817) 885-6923.

Sincerely,

David Sabala, DVM  
Supervisory Animal Care Specialist  
Animal Care - Western Region

cc: Slauter, VMO



Animal Care is a part of the Department of  
Agriculture's Animal and Plant Health Inspection Service.

An Equal Opportunity Provider and Employer



3043 North Fort  
Springfield, MO 65803  
Phone (417) 833-1570  
Fax (417) 833-4459

18 February 2002

David Sabala, DVM  
USDA APHIS, AC  
Western Region  
PO Box 915004  
Fort Worth TX 76115-9104

Dear Dr. Sabala:

This letter is to request an additional extension to the 15 February 2002 deadline for correction of drainage problems in the giraffe yard, as noted on the USDA inspection of 6 November 2001.

Weather continues to be uncooperative, and the ground has not dried out enough to make this work possible. We have hauled several loads of soil to the area, which will be used to regrade the slopes to the two yard drains, but we have been unable to do anything further due to wet ground conditions.

The repair/replacement of ceiling insulation in the elephant building that we requested extensions on earlier has been completed.

Thank you.

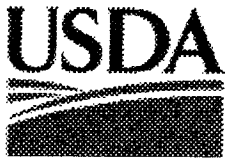
Sincerely,

Mike Crocker  
Zoo Superintendent

Accredited Member



AMERICAN ZOO AND AQUARIUM  
ASSOCIATION



**INSPECTION REPORT**

**SPRINGFIELD DICKERSON ZOO**

**Customer ID: 4303**

**Certificate: 43-C-0026**

**Site: 001**

**ATTN MICHAEL D CROCKER  
1923 N WELLER  
SPRINGFIELD, MO 65803**

**Inspection  
Type: ROUTINE INSPECTION  
Date: APR-17-2002**

**3.127 ( c ) REPEAT NCI**

**FACILITIES, OUTDOOR.**

3.127c - Drainage - A suitable method shall be provided to eliminate excess water for the animals . The giraffe pen still needs to have drainage work completed as poor drainage continues to exist on one side of yard. This item has been under a deadline for correction extension of April 12 , 2002 . Two big piles of dirt and rock are on site ready to be added to yard to improve drainage . However , wet weather last week and this week has again delayed completion of project . Zoo to finish project as soon as weather permits . The four animals in the enclosure do have other areas in yard that are dry for them to occupy .

This inspection was conducted by zoo staff , Dr. Jeff Baker , and J.E. Slauter VMO. The following previous non- compliant items documented November 6 ,2001 have been corrected : 2.40- Veterinary Care ; 3.125 - Structure ; and 3.131- Housekeeping .

**Prepared By:**

J SLAUTER, VMO , USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL OFFICER , Inspector ID: 4021

**Date:**

APR-17-2002

**Received By:**

KEN HARMON

**Title:** SUPERVISOR

**Date:**

APR-17-2002

22 April 2002

David Sabala, DVM  
USDA APHIS, AC  
Western Region  
PO Box 915004  
Fort Worth TX 76115-9104

Dear Dr. Sabala:

This letter is to request a further extension to the 12 April 2002 deadline for correction of drainage problems in the giraffe yard, as originally noted on the USDA inspection of 6 November 2001.

Wet ground conditions continue to delay this project, as USDA inspectors noted on their most recent inspection of 17 April 2002.

Thank you.

Sincerely,

Mike Crocker  
Zoo Superintendent