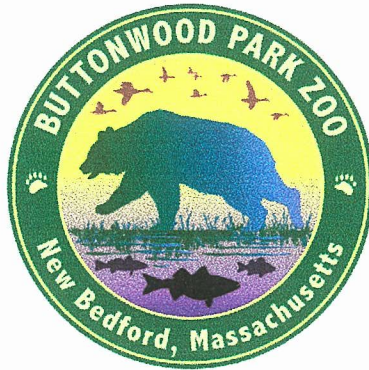


BPZ

ELEPHANT MANAGEMENT POLICY



**Elephant Management Policy
&
Elephant Keeper Handbook
(Seventh Edition)**

Revised January 2010



Photo by BPZ's Kristy Katerle

Acknowledgement Of Receipt Of The Buttonwood Park Zoo Elephant Management Policy

My signature acknowledges that I have received a copy of the Buttonwood Park Zoo Elephant Management Policy, sixth edition. I understand that the policy is used to ensure a consistent foundation around which our elephant management program operates. The policy outlines the Buttonwood Park Zoo's philosophy, procedures, and goals for managing elephants and will be updated annually or as frequently as needed to insure the contents of the policy remain current. Any changes to the policy will be reviewed at an Elephant Management Committee (EMC) meeting and posted in the Elephant Keeper Log. All elephant staff are required to initial any posting and acknowledge their understanding of the policy change.

As a member of the elephant care staff, I understand that I am responsible for reading, learning, and practicing the Buttonwood Park Zoo's policies and procedures. I understand that it is my responsibility to comply with the procedures outlined in this policy.

Signature: _____

Printed Name: _____

Date: _____

Table of Contents

ACKNOWLEDGEMENT OF RECEIPT OF THE BUTTONWOOD PARK ZOO ELEPHANT MANAGEMENT POLICY	1
SECTION I: PHILOSOPHY, METHODS, & GOALS	4
Elephant Care Program Philosophy	4
Elephant Care Methods.....	4
Elephant Management Goals and Objectives.....	5
SECTION II: KEEPER TRAINING PROGRAM	6
SECTION III: SAFETY	9
Staff Safety Rules	9
Re-direction of con-specific elephant aggression	10
SECTION IV: ELEPHANT TRAINING	11
Elephant Handling Tools.....	11
Training Procedures.....	11
Training Techniques	12
Verbal Cue List for Learned Behaviors.....	14
SECTION V: ELEPHANT CARE PROCEDURES	15
Housing	15
Medical Management	15
Foot Care Protocol	15
Enrichment	16
Exercise.....	16
SECTION VI: EMERGENCY PROTOCOLS FOR ELEPHANTS.....	18
Elephant Separation Protocol	18
Elephant Introductions	19
Evacuation of a person from an elephant enclosure.....	19
Elephant Down Procedure (Elephant unable to arise without assistance)	19
Elephant Medical Emergency Response	20
Elephant Death	20
Elephant Escape	20
Accident (Keeper Injury) or Attack.....	20
SECTION VII: PUBLIC RELATIONS.....	21
SECTION VIII: ELEPHANT PHASE-OUT PLAN.....	22
2010 Buttonwood Park Zoo Elephant Management Policy	2
